

Receipt date: 12/21/2007

DEC 21 2007

26874

PATENT TRADEMARK OFFICE

Substitute for Form PTO 1449

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(use as many sheets as necessary)

Sheet	1	of	2	Attorney Docket No.	1160215-0503576
-------	---	----	---	---------------------	-----------------

Complete if Known

Application No.	09/709,993
Filing Date	11/10/2000
First Named Inventor	Matthew Brown
Art Unit	3692
Examiner Name	Graham, Clement B.

U.S. PATENT DOCUMENTS					
Examiner initials	Cite No.	DOCUMENT NUMBER Number-Kind code ² (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		US-			

FOREIGN PATENT DOCUMENTS					
Examiner initials	Cite No.	Foreign Patent Document Country Code ³ -Number ⁴ -Kind code ⁵ (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
					T ⁶

OTHER PRIOR ART – NON-PATENT LITERATURE DOCUMENTS					
Examiner initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published			T ⁶
1	Office Action Final Rejection for 09/570,150, filed on 08/12/2005				
2	Office Action Non-Final Rejection for 09/570,150, filed on 02/08/2005				
3	Office Action Non-Final Rejection for 09/570,150, filed on 08/26/2004				
4	Office Action Final Rejection for 09/570,150, filed on 02/12/2004				
5	Office Action Final Rejection for 09/570,150, filed on 10/21/2003				
6	Office Action Non-Final Rejection for 09/570,150, filed on 04/14/2003				
7	Office Action Final Rejection for 09/570,150, filed on 03/22/2002				
8	Office Action Non-Final Rejection for 09/570,150, filed on 08/07/2001				
9	Information Disclosure Statement for 09/570,150, filed on 11/13/2000				
10	Information Disclosure Statement for 09/570,150, filed on 11/01/2000				
11	Original Application for 09/570,150, filed on 05/12/2000				

EXAMINER SIGNATURE /Clement Graham/ DATE CONSIDERED 09/11/2008

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Applicant's unique citation designation number (optional). ² See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter office that issued the document, by the two-letter code (WIPO Standard ST. 3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.

Receipt date: 12/21/2007

Substitute for Form PTO 1449

INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i>				Complete if Known
Sheet	2	of	2	Attorney Docket No.
				1160215-0503576

12	Office Action Final Rejection for 09,709,942, filed on 03/04/2005
13	Office Action Non-Final Rejection for 09/709,942, filed on 10/08/2004
14	Office Action Final Rejection for 09/709,942, filed on 05/06/2004
15	Office Action Non-Final Rejection for 09/709,942, filed on 09/25/2003
16	Information Disclosure Statement for 09/709,942, filed on 09/09/2001
17	Original Application for 09/709,942, filed on 11/10/2000
18	Office Action Final Rejection for 09/710,651, filed 07/06/2004
19	Information Disclosure Statement for 09/710,651, filed on 05/24/2004
20	Office Action Non-Final Rejection for 09/710,651, filed on 02/25/2004
21	Office Action Final Rejection for 09/710,651, filed on 09/15/2003
22	Office Action Non-Final Rejection for 09/710,651, filed on 08/27/2002
23	Information Disclosure Statement for 09/710,651, filed on 11/10/2000
24	Original Application for 09/710,651, filed on 11/10/2000

CONVERGYS CROSS REFERENCES

Examiner initials	Cite No.	
1	09/570,150	
2	09/709,942	
3	09/710,651	
4		
5		

Copies of Foreign Patent Documents and Other Prior Art submitted with Information Disclosure Statement filed with U.S. Application Serial No. If additional copies needed, please contact patent attorney.

EXAMINER SIGNATURE _____ /Clement Graham/ DATE CONSIDERED _____ 09/11/2008

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Applicant's unique citation designation number (optional). ² See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter office that issued the document, by the two-letter code (WIPO Standard ST. 3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.